



Accessibility Statement

This statement was created on 03/04/2026

This accessibility statement applies to [Edenred Es \(Android - 11.5.0 \(367\)\)](#)

This mobile application is run by [Edenred España](#). We want as many people as possible to be able to use this app.

Feedback and contact information

We're always looking to improve the accessibility of this website. If you find any problems please contact us:

- Email: accesibilidad-es@edenred.com
- Phone : + 34 93 507 15 15 (Horario: [9:00–19:00])
- Adress: Edenred España S.A., : WTC Almeda Park Plaça de La Pau s/n, Edif. 2, Pl.1. 08940 Cornellá de Llobregat (Barcelona)

We'll consider your request and get back to you in [20 days](#).

Technical information about this mobile application's accessibility

We are committed to making our website accessible, in accordance also with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This website is [partially compliant](#) with the [EN 301 549](#) "Accessibility requirements for ICT products and services", the European Standard and [Web Content Accessibility Guidelines version 2.2](#) AA standard.

Non-compliance with the accessibility regulations

- C.11.1.1.1.1 – Non-text Content (screen reading supported open functionality): Non-text content is presented to users without an equivalent text alternative.
- C.11.1.3.1.1 – Info and relationships (open functionality): In some cases, information, structure or correlations conveyed by the presentation of pages cannot be determined programmatically (or are not available through text);
- C.11.1.3.4 – Orientation: Content does not adapt depending on the orientation of the screen;
- C.11.1.4.3 – Contrast (Minimum): The visual presentation of text and images containing text does not always meet the minimum required contrast ratio, except for cases explicitly exempted by the applicable standards (e.g. logos).
- C.11.1.4.4.1 – Resize text (open functionality): Some texts, except for subtitles and images containing text, cannot be resized up to 200 percent without using assistive technologies and without losing content and functionality;
- C.11.1.4.5.1 – Images of text (open functionality): In some cases text images have been used instead of text only and are neither customizable nor essential to the types of information conveyed;
- C.11.1.4.11 – Non-text Contrast: For some essential components, even in different states, the color contrast compared to adjacent elements does not exceed the ratio of 3:1;
- C.11.2.1.1.1 – Keyboard (open functionality): Some features cannot be activated by keyboard (or similar input interface);
- C.11.2.2.1 – Timing Adjustable: There is an element or timed event in which it is not possible even one of the following things: deactivating time limit before reaching it, adjusting its limit, cannot extend up to 10 times, the user is not warned before the expiry of the time (except in conditions allowed by law);
- C.11.2.4.3 – Focus Order: In some sections that can be browsed sequentially and in which the navigation sequence affects their meaning and functioning, some objects that may receive the focus do not receive it with an order that preserves the meaning and operation of it;
- C.11.2.4.4 – Link Purpose (In Context): The purpose of certain links cannot be determined by the link text or by the link text together with adjacent content;
- C.11.2.5.8 – Target Size (Minimum): Certain interactive elements do not meet the minimum target size of 24 × 24 pixel;
- C.11.3.3.2 – Labels or Instructions: In some cases no labels or instructions are provided when the content requires input actions by the user;
- C.11.4.1.2.1 – Name, Role, Value: In some cases, user interface components (including: module elements, script-generated links and components), name, role, state, property and values are incorrect or set, or the user a.t are not

warned when these attributes change;

- C.11.4.1.3.1 – Status Messages: In some cases state messages are not presented to the user so that a.t. interpret them without having to move the focus;
- Some non-web documents (e.g. PDFs) may not be fully compliant. To request an accessible version, please use the feedback mechanism indicated in this accessibility statement.