



# Accessibility Statement

This statement was created on **27/03/2026**

This accessibility statement applies to [empleados.edenred.es](https://empleados.edenred.es).

This website is run by **Edenred Espana**. We want as many people as possible to be able to use this website.

## Feedback and contact information

We're always looking to improve the accessibility of this website. If you find any problems please contact us:

- Email: [accesibilidad-es@edenred.com](mailto:accesibilidad-es@edenred.com)
- Phone : + 34 93 507 15 15 (Horario: [9:00–19:00])
- Adress: Edenred España S.A., : WTC Almeda Park Plaça de La Pau s/n, Edif. 2, Pl.1. 08940 Cornellá de Llobregat (Barcelona)

We'll consider your request and get back to you in 20 days.

## Technical information about this website's accessibility

We are committed to making our website accessible, in accordance with The Equality Act 2010 and with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance status

This website is **partially compliant** with the [EN 301 549](#) "Accessibility requirements for ICT products and services", the European Standard and [Web Content Accessibility Guidelines version 2.2](#) AA standard.

## Non-compliance with the accessibility regulations

- C.9.1.1.1 – Non-text Content: Non-text content is presented to users without an equivalent text alternative.
- C.9.1.3.1 – Info and Relationships: In some cases, information, structure or correlations conveyed by the presentation of pages cannot be determined programmatically (or are not available through text);
- C.9.1.4.3 – Contrast (Minimum): The visual presentation of text and images containing text does not always meet the minimum required contrast ratio, except for cases explicitly exempted by the applicable standards (e.g. logos).
- C.9.1.4.4 – Resize text: Some texts, except for subtitles and images containing text, cannot be resized up to 200 percent without using assistive technologies and without losing content and functionality;
- C.9.1.4.10 – Reflow: Content that does not require a representation in two dimensions (such as data tables or maps) does not rearrange when resizing;
- C.9.1.4.11 – Non-text Contrast: For some essential components, even in different states, the color contrast compared to adjacent elements does not exceed the ratio of 3:1;
- C.9.2.1.1 – Keyboard: Some features cannot be activated by keyboard (or similar input interface);
- C.9.2.2.1 – Timing Adjustable: There is an element or timed event in which it is not possible even one of the following things: deactivating time limit before reaching it, adjusting its limit, cannot extend up to 10 times, the user is not warned before the expiry of the time (except in conditions allowed by law);
- C.9.2.4.1 – Bypass Blocks: There is no mechanism to skip content blocks that repeat on multiple web pages;
- C.9.2.4.2 – Page Titled: Some web pages do not have titles that describe the topic or purpose;
- C.9.2.4.3 – Focus Order: In some web pages that can be browsed sequentially and in which the navigation sequence affects their meaning and functioning, some objects that may receive the focus do not receive it with an order that preserves the meaning and operation of it;
- C.9.2.4.6 – Headings and Labels: Headers and/or labels do not sufficiently clarify content or functionality;
- C.9.2.4.7 – Focus Visible: On some interactive elements the focus indicator is not visible;
- C.9.3.1.1 – Language of Page: In some pages, the language is not defined;
- C.9.3.1.2 – Language of Parts: In some cases, when text phrases are in a different language, this is not indicated in the code;

- C.9.3.3.2 – Labels or Instructions: In some cases no labels or instructions are provided when the content requires input actions by the user;
- C.9.4.1.2 – Name, Role, Value: In some cases, user interface components (including: module elements, script-generated links and components), name, role, state, property and values are incorrect or set, or the user a.t are not warned when these attributes change;
- C.9.4.1.3 – Status Messages: In some cases state messages are not presented to the user so that a.t. interpret them without having to move the focus;
- Some non-web documents (e.g. PDFs) may not be fully compliant. To request an accessible version, please use the feedback mechanism indicated in this accessibility statement.

## Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

If you're not happy with how we respond to your feedback, you can contact the [Equality Advisory and Support Service \(EASS\)](#).